

ABSTRACT OF THE DISCLOSURE

A system and method for processing an unsolicited error message. is disclosed.

Generally, a first computer is utilized comprising a transceiver, software stored within the first
5 computer defining functions to be performed, and a processor configured by the software to
perform the steps of: parsing an error message to determine an identification number that
represents a most significant meaning of the error message; and, determining a description of the
error message after parsing. The identification number is determined by dividing the error
message into an identifier portion and a series of properties portion, wherein the identifier
10 portion provides a general description of a cause of the error message, and the series of
properties portion provides specific attributes of the error message. The identification number is
then processed in accordance rules provided to the system for processing the error message.